

**APPLICANT/VIOLATOR SYSTEM OFFICE**

# **AVS OFFICE USER ASSISTANCE LIAISONS**

**STATE CONTACT INFORMATION**

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**OFFICES OF THE REGIONAL SOLICITOR**

**Last update: April 2023**

## **Terms**

### **POLICY CONTACT**

The policy contact is the person to call for questions related to the rules and regulations of their respective state and how those rules and regulations affect companies in their state with regards towards the AVS.

### **AVS**

The Applicant/Violator System (AVS) is a tool used by the Office of Surface Mining Reclamation and Enforcement (OSMRE) to assist State Regulatory Authorities in their determination of permit eligibility. The AVS is the primary focus for the AVSO Liaisons.

### **AVS USER**

An AVS User is a state representative responsible for data entry of single state companies. Each state representative has in the liaison has the ability to enter data into the AVS.

### **AVSO**

AVSO stands for Applicant/Violator System Office. This is where all the AVSO Liaison's work and a place to call if there is any question about the AVS.

### **AVSO LIAISON**

Each state will have an AVSO liaison assigned to the state to answer questions from customers if they are unable to reach their state representative.

### **CONDITIONAL VIOLATIONS**

Any violation in the AVS is listed as either Outstanding or Conditional. Outstanding means the violation is unabated or uncorrected. Conditional means that based upon an agreement or other circumstance, the violation may not cause the state with jurisdiction to immediately determine permit ineligibility. This is the person to call to check whether or not the violation is still considered Conditional.

### **OSMRE FIELD OFFICES**

The Field Offices are responsible for the oversight of the coal regulatory and abandoned mine land (AML) programs to ensure that surface coal mining operations which includes the surface effects of underground coal mining operations and the reclamation of abandoned mine lands are conducted in accordance with the Surface Mining Control and Reclamation Act of 1977 (SMCRA). (Note: Due to budget considerations, not all states will have a dedicated OSMRE Field Office. If you have a question(s) for a field office about a state without a dedicated field office, please contact the AVSO Help Desk via phone at 1.800.643.9748 or email at [avshelp@osmre.gov](mailto:avshelp@osmre.gov) and we will direct you to the appropriate contact.)

## STATE CONTACT INFORMATION

### ALABAMA

**Address:** Alabama Surface Mining Commission  
1811 2nd Avenue 2<sup>nd</sup> Floor  
Jasper, Alabama 35501

Role	Name	Phone	Email
Policy Contact	Robert Armes	205.221.4130	Robert.ames@asmc.alabama.gov
AVS User	Robert Armes	205.221.4130	Robert.ames@asmc.alabama.gov
AVS User	Niki Dutton	205.221.4130 Ext. 232	Niki.dutton@asmc.alabama.gov
Conditional Violations	Robert Armes	205.221.4130	Robert.ames@asmc.alabama.gov
State Fax:		205.221.5077	
AVSO Liaison	Jim Witheril	859.260.3937	Jwitheril@osmre.gov

### ALASKA

**Address:** Alaska Department of Natural Resources  
Division of Mining, Land & Water  
550 W. 7th Ave., Suite 920  
Anchorage, Alaska 99501-3577

Role	Name	Phone	Email
Policy Contact	Russell Kirkham	907.269.8650	Russell.kirkham@alaska.gov
AVS User	Justin Ireys	907.269.8603	Justin.ireys@alaska.gov
AVS User	Lisa Merchant	907.269.8631	Lisa.merchant@alaska.gov
Conditional Violations	Russell Kirkham	907.269.8650	Russell.kirkham@alaska.gov
State Fax:		907.269.8930	
AVSO Liaison	Jim Witheril	859.260.3937	Jwitheril@osmre.gov

**ARKANSAS**

**Address:** Arkansas Department of Energy and Environment  
 Arkansas Mining Program  
 3309 Phoenix Avenue  
 Fort Smith, Arkansas 72903

Role	Name	Phone	Email
Policy Contact	Kevin White	479.289.6819	White@adeq.state.ar.us
AVS User	Cindy Junk	479.289.6827	Cindy.Junk@adeq.state.ar.us
AVS User	Mo Shafii	479.289.6823	shafii@adeq.state.ar.us
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Conditional Violation	Kevin White	479.289.6819	White@adeq.state.ar.us
State Fax:			
AVSO Liaison	Kelly Astley	412.937.2116	Kastley@osmre.gov

**COLORADO**

**Address:** Colorado Department of Natural Resources  
 Office of Mined Lands Reclamation  
 1313 Sherman Street, Room 215  
 Denver, Colorado 80203

Role	Name	Phone	Email
Policy Contact	Jeffrey Thompson	303.866.3567 Ext 8138	jeffreyc.thompson@state.co.us
AVS User	Robert Zuber	303.866.3567 Ext 8113	Rob.zuber@state.co.us
Conditional Violation	Jeffrey Thompson	303.866.3567 Ext 8138	jeffreyc.thompson@state.co.us
State Fax:		303.832.8106	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

**ILLINOIS**

**Address:** Illinois Department of Natural Resources  
 Office of Mines and Minerals  
 One Natural Resources Way  
 Springfield, Illinois 62702-1271

Role	Name	Phone	Email
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AVS User	Jim Schafer	217.785.5191	james.schafer@illinois.gov
Conditional Violation	Jim Schafer	217.785.5191	james.schafer@illinois.gov
State Fax:		217.524.4819	
AVSO Liaison	Tyler Campbell	859.260.3937	Bcampbell@osmre.gov

**INDIANA**

**Address:** Indiana Department of Natural Resources  
 Division of Reclamation  
 14619 West State Road 48  
 Jasonville, Indiana 47438

Role	Name	Phone	Email
Policy Contact	Patricia Beard	812.665.2207 x4039	pbeard11@dnr.IN.gov
AVS User	Patricia Beard	812.665.2207 x4039	pbeard11@dnr.IN.gov
Conditional Violation	Patricia Beard	812.665.2207 x4039	pbeard11@dnr.IN.gov
State Fax:		812.665.5041	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

**IOWA**

**Address:** Iowa Department of Agriculture and Land Stewardship  
 Division of Soil Conservation  
 502 East 9th Street  
 Des Moines, Iowa 50319

Role	Name	Phone	Email
Policy Contact	Vince Sitzmann	515.281.6147	vince.sitzmann@iowaagriculture.gov
AVS User	Vince Sitzmann	515.281.6147	vince.sitzmann@iowaagriculture.gov
Conditional Violation	Vince Sitzmann	515.281.6147	vince.sitzmann@iowaagriculture.gov
State Fax:		515.281.6170	
AVSO Liaison	Linda Keene	859.260.3935	lkeene@osmre.gov

**KANSAS**

**Address:** Kansas Department of Health and Environment  
 Surface Mining Unit  
 4033 Parkview Drive  
 Frontenac, Kansas 66763

Role	Name	Phone	Email
Policy Contact	Marlene Spence	620.231.8540	Marlene.Spence@ks.gov
AVS User	Birgit Rigensberg	620.231.8540	Birgit.rigensberg@ks.gov
Conditional Violation	Marlene Spence	620.231.8540	Marlene.Spence@ks.gov
State Fax:		620.231.0753	
AVSO Liaison	Tyler Campbell	859.260.3927	bcampbell@osmre.gov

**KENTUCKY**

**Address:** Kentucky Environmental and Public Protection Cabinet

**AVS OFFICE TOLL-FREE NUMBER: 1.800.643.9748**  
**AVS OFFICE TELEFAX: 859.260.8418**

Division of Mine Permits  
300 Sower Blvd, #2 Floor SE  
Frankfort, Kentucky 40601

Role	Name	Phone	Email
Policy Contact	Gail Coburn	502.782.6579	gail.coburn@ky.gov
AVS User	Gail Coburn	502.782.6579	gail.coburn@ky.gov
AVS User	Kim Sea	502.782.6763	Kim.sea@ky.gov
AVS User	Melissa Toles	502.782.6789	Melissa.toles@ky.gov
Conditional Violations	Jennifer Antle	502.782.3094	Jennifer.antle@ky.gov
State Fax:		502.564.6764	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

## LOUISIANA

**Address:** Louisiana Department of Natural Resources  
Office of Conservation  
617 N. Third Street, 8<sup>th</sup> Floor  
Baton Rouge, Louisiana 70802

Role	Name	Phone	Email
Policy Contact	Abby Alkire	225.342.5588	abby.alkire@la.gov
AVS User	Danielle Duhe	225.342.7231	Danielle.duhe@la.gov
Conditional Violation	Abby Alkire	225.342.5588	abby.alkire@la.gov
State Fax:		225.342.3094	
AVSO Liaison	Kelly Astley	412.937.2116	Kastley@osmre.gov

## MARYLAND

**Address:** Maryland Department of the Environment  
Land Management – Bureau of Mines  
160 S. Water Street  
Frostburg, Maryland 21532

Role	Name	Phone	Email
Policy Contact	Jeff Snyder	301.689.1443	jeff.snyder@maryland.gov
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Conditional Violation	Jeff Snyder	301.689.1443	jeff.snyder@maryland.gov
State Fax:		301.689.6544	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

**MISSISSIPPI**

**Address:** Mississippi Department of Environmental Quality  
Office of Geology  
P.O. Box 2279  
Jackson, Mississippi 39225 – 2279

Role	Name	Phone	Email
Policy Contact	James Matheny	601.961.5527	jmatheny@mdeq.ms.gov
AVS User	James Matheny	601.961.5527	jmatheny@mdeq.ms.gov
Conditional Violation	James Matheny	601.961.5527	jmatheny@mdeq.ms.gov
State Fax:		601.961.5521	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

**MISSOURI**

**Address:** Missouri Department of Natural Resources  
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Jefferson City, Missouri 65101

Role	Name	Phone	Email
Policy Contact	Guy Frazier	573.751.0111	guy.frazier@dnr.mo.gov
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Conditional Violation	Guy Frazier	573.751.0111	guy.frazier@dnr.mo.gov
State Fax:		573.751.0534	
AVSO Liaison	Jim Witheril	859.260.3937	Jwitheril@osmre.gov

**MONTANA**

**Address:** Montana Department of Environmental Quality  
P.O. Box 200901  
1218 E. Sixth Ave  
Helena, Montana 59620 – 0901

Role	Name	Phone	Email
Policy Contact	Ashley Eichhorn	406.444.4968	aeichhorn@mt.gov
AVS User	Ashley Eichhorn	406.444.4968	aeichhorn@mt.gov
Conditional Violation	Ashley Eichhorn	406.444.4968	aeichhorn@mt.gov
State Fax:		406.444.1923	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

**NEW MEXICO**

**Address:** Energy, Minerals and Natural Resources Department  
Mining and Minerals Division  
1220 South St. Francis Drive  
Santa Fe, New Mexico 87505

Role	Name	Phone	Email
Policy Contact	James R. Smith	505.476.3416	jamesr.smith@state.nm.us
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Conditional Violation	James R. Smith	505.476.3416	jamesr.smith@state.nm.us
State Fax:		505.476.3402	
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**NORTH DAKOTA**

**Address:** North Dakota Public Service Commission  
600 E Boulevard Avenue, Department 408  
Bismarck, North Dakota 58505 – 0480

Role	Name	Phone	Email
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AVS User	Monty Johnson	701.328.4043	moljohnson@nd.gov
AVS User	Matthew Fischer	701.328.4779	mjfischer@nd.gov
Conditional Violation	Jonathan Emmer	701.328.4094	jemmer@nd.gov
State Fax:		701.328.2133	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

**OHIO**

**Address:** Ohio Department of Natural Resources  
Division of Mineral Resources Management  
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Columbus, Ohio 43229 - 6693

Role	Name	Phone	Email
Policy Contact	Ginger Lehman	740.439.9079	ginger.lehman@dnr.ohio.gov
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AVS User	Ginger Lehman	740.439.9079	ginger.lehman@dnr.ohio.gov
AVS User	Treva Knasel	614.265.1073	treva.knasel@dnr.ohio.gov
AVS User	Jayne Callahan	740.274.4943	jayne.callahan@dnr.ohio.gov
AVS User	Alicia Davis	740.439.9079	alicia.davis@dnr.ohio.gov
AVS User	Aaron Perkins	740.439.9079	aaron.perkins@dnr.ohio.gov
Conditional Violation	Ginger Lehman	740.439.9079	ginger.lehman@dnr.ohio.gov
State Fax:		330.339.4688	
AVSO Liaison	Kelly Astley	412.937.2116	Kastley@osmre.gov

**OKLAHOMA**

**Address:** OSMRE

**AVS OFFICE TOLL-FREE NUMBER: 1.800.643.9748**  
**AVS OFFICE TELEFAX: 859.260.8418**



Tulsa Field Office  
 1 West Third Street, Suite 1600  
 Tulsa, OK 74103-3521

Role	Name	Phone	Email
Policy Contact	Randall Greene	918.902.6222	Rgreene@osmre.gov
AVS User	Randall Greene	918.902.6222	Rgreene@osmre.gov
Conditional Violation	Randall Greene	918.902.6222	Rgreene@osmre.gov
OSMRE Fax:			
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

## **PENNSYLVANIA**

**Address:** Pennsylvania Department of Environmental Protection  
 Bureau of Mining Programs  
 Racheal Carson State Office Building  
 P.O. Box 8461  
 Harrisburg, Pennsylvania 17105 – 8461

Role	Name	Phone	Email
Policy Contact	Greg Greenfield	717.787.3174	grgreenfie@pa.gov
AVS User	Eric Oliver	814.342.8126	eoliver@pa.gov
Conditional Violation	Greg Greenfield	717.787.3174	grgreenfie@pa.gov
State Fax:		717.783.4675	
State Fax:		814.797.2706	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

## **TEXAS**

**Address:** Railroad Commission of Texas  
 Capitol Station  
 P.O. Box 12967  
 Austin, Texas 78711-2967

Role	Name	Phone	Email
Policy Contact	Adam Krabbenhoft	512.463.0521	Adam.krabbenhof@rrc.texas.gov
AVS User	Celeste Brancel	512.305.8819	Celeste.brancel@rrc.texas.gov
AVS User + Conditional Violation	Adam Krabbenhoft	512.463.0521	Adam.krabbenhof@rrc.texas.gov
State Fax:		512.463.6709	
AVSO Liaison	Tyler Campbell	859.260.3927	Bcampbell@osmre.gov

**UTAH**

**Address:** Utah Department of Natural Resources and Energy  
 Division of Oil, Gas, & Mining  
 P.O. Box 145801  
 1594 W. North Temple, Suite 1210  
 Salt Lake City, Utah 84114 – 5801

Role	Name	Phone	Email
Policy Contact	Steve Christensen	385.290.9937	stevechristensen@utah.gov
AVS User	Priscilla Burton	435.613.3733	priscillaburton@utah.gov
Conditional Violation	Steve Christensen	385.290.9937	stevechristensen@utah.gov
State Fax:		801.359.3940	
AVSO Liaison	Linda Keene	859.260.3935	lkeene@osmre.gov

**VIRGINIA**

**Address:** Virginia Department of Energy  
 3405 Mountain Empire Road  
 Big Stone Gap, VA 24219

Role	Name	Phone	Email
Policy Contact	Greg Baker	276.523.8160	greg.baker@energy.virginia.gov
AVS User	Joshua Bolling	276.523.8289	josh.bolling@energy.virginia.gov
AVS User	Lesa Baker	276.523.8216	lesa.baker@energy.virginia.gov
AVS User	Darlene Gibson	276.523.8150	darlene.gibson@energy.virginia.gov
AVS User	Brittany Lovell	276.523.8229	brittany.lovell@energy.virginia.gov
AVS User	Hope Mullins	276.523.8183	hope.mullins@energy.virginia.gov
AVS User	Harve Mooney	276.523.8271	harve.mooney@energy.virginia.gov
AVS User	Savannah Hay	276.523.8289	savannah.hay@energy.virginia.gov
Conditional Violation	Greg Baker	276.523.8160	greg.baker@energy.virginia.gov
State Fax:		276.523.8141	
AVSO Liaison	Linda Keene	859.260-3935	lkeene@osmre.gov

**WEST VIRGINIA**

**Address:** West Virginia Department of Environmental Protection  
 Division of Mining and Reclamation  
 601 57th Street  
 Charleston, West Virginia 25304

Role	Name	Phone	Email
Policy Contact	Larry Kade	304.574.4465	Larry.e.kade@wv.gov
AVS User	Amy Crouser	304.414.3708	amy.L.crouser@wv.gov
AVS User	Susan Wheeler	304.414.3745	susan.e.wheeler@wv.gov
AVS User	Michael Burdette	304.926.0499 ext. 43718	michael.a.burdette@wv.gov
Conditional Violation	Fawn Lively	304.414.3717	fawn.m.lively@wv.gov
State Fax:		304.926.0456	
AVSO Liaison	Linda Keene	859.260.3935	lkeene@osmre.gov

**WYOMING**

**Address:** Wyoming Department of Environmental Quality  
 200 W. 17th St., Lower Level  
 Cheyenne, WY 82002

Role	Name	Phone	Email
Policy Contact	Kristy Kennedy	307.777.7655	kristy.kennedy@wyo.gov
AVS User	Kristy Kennedy	307.777.7655	kristy.kennedy@wyo.gov
Conditional Violation	Kristy Kennedy	307.777.7655	kristy.kennedy@wyo.gov
State Fax:		307.635.1784	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

## OSMRE Field Offices

### ALABAMA

**Address:** BIRMINGHAM FIELD OFFICE  
Barber Business Park  
135 Gemini Circle, Suite 215  
Homewood, Alabama 35209

Role	Name	Phone	Email
Field Office Contact	Jennifer Nicholson	205.290.7282 Ext. 1400	jnicholson@osmre.gov
Fax:		205.290.7280	
AVSO Liaison	Jim Witheril	859.260.3937	Jwitheril@osmre.gov

### KENTUCKY

**Address:** LEXINGTON FIELD OFFICE  
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Lexington, Kentucky 40503

Role	Name	Phone	Email
Field Office Contact	Mike Castle	859.260.3903	mcastle@osmre.gov
Fax:		859.260.8410	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

### INDIANA / ILLINOIS / MISSOURI / IOWA

**Address:** ALTON FIELD OFFICE  
501 Belle St.  
Alton, Illinois 62002

Role	Name	Phone	Email
Field Office Contact	Vicki Preston	618.463.6463 Ext: 5124	vpreston@osmre.gov
Fax:		618-463-6470	
AVSO Liaison	Jim Witheril	859.260.3937	Jwitheril@osmre.gov

### OKLAHOMA

**Address:** OSMRE  
Tulsa Field Office  
1 West Third Street, Suite 1600  
Tulsa, OK 74103-3521

Role	Name	Phone	Email
Field Office Contact	LaChelle Harris	918.581.6431 Ext: 280	lharris@osmre.gov
Fax:		918.581.6419	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

**PENNSYLVANIA**

**Address:** HARRISBURG FIELD OFFICE  
215 Limekiln Rd.  
New Cumberland, Pennsylvania 17070

Role	Name	Phone	Email
Field Office Contact	Joan Hopler	717.730.6986	Jhopler@osmre.gov
Fax:		717.730.6997	
AVSO Liaison	Tyler Campbell	859.260.3927	Bcampbell@osmre.gov

**TENNESSEE**

**Address:** KNOXVILLE FIELD OFFICE  
John J. Duncan Federal Bldg.  
710 Locust Street, Second Floor  
Knoxville, Tennessee 37902

Role	Name	Phone	Email
Field Office Contact	Debbie Effler	865.545.4103 Ext: 144	deffler@osmre.gov
Fax:		865.545.4111	
AVSO Liaison	Linda Keene	859.260.3935	Lkeene@osmre.gov

**VIRGINIA**

**Address:** WISE FIELD OFFICE  
706 Spring Avenue  
Wise, VA 24293

Role	Name	Phone	Email
Field Office Contact	Tonya Mullins	276.870.6138	TMullins@osmre.gov
AVSO Liaison	Linda Keene	859.260.3935	lkeene@osmre.gov

**WEST VIRGINIA**

**Address:** CHARLESTON FIELD OFFICE  
1027 Virginia Street East  
Charleston, West Virginia 25301

Role	Name	Phone	Email
Field Office Contact	Corey Barbour	304.747.7162 x 3044	cbarbour@osmre.gov
Fax:		304.347.7170	
AVSO Liaison	Linda Keene	859.260.3935	lkeene@osmre.gov

**WYOMING**

**Address:** CASPER FIELD OFFICE  
Federal Building

**AVS OFFICE TOLL-FREE NUMBER: 1.800.643.9748**  
**AVS OFFICE TELEFAX: 859.260.8418**

150 East B Street, Room 1018  
Casper, Wyoming 82601 – 1018

Role	Name	Phone	Email
Field Office Contact	Jeff Fleischman	307.261.6550	jfleischman@osmre.gov
Fax:		307.261.6552	
AVSO Liaison	Kelly Astley	412.937.2116	Kastley@osmre.gov

## Other OSMRE Units

### DFM

**Address:** DIVISION of FINANCIAL MANAGEMENT  
 Denver Federal Center  
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 Denver, Colorado 80225 – 0065

Role	Name	Phone	Email
Field Office Contact	Sharon Sander	303.236.0330 Ext: 300	ssander@osmre.gov
Fax:		307.261.6552	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

### DCM

**Address:** DIVISION of COMPLIANCE MANAGEMENT  
 390 Forest Ave.  
 Williamsburg, KY 40769

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Field Office Contact	Sheila Owens	606.524.5703	sowens@osmre.gov
Fax:		N/A	
AVSO Liaison	Danny Brown	859.260.3929	Drbrown1@osmre.gov

## Offices of the Regional Solicitor

### **KNOXVILLE**

**Address:** Knoxville Office of the Regional Solicitor  
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Knoxville, Tennessee 37929

Role	Name	Phone	Email
Field Office Contact	Betty Siegel	865.545.4315 Ext: 18	betty_siegel@ios.doi.gov
Fax:		865.545.4314	
AVSO Liaison	Bill Winters	865.545.4103 Ext 170	Bwinters@osmre.gov

### **DENVER**

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Role	Name	Phone	Email
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AVSO Liaison	Bill Winters	865.545.4103 Ext 170	Bwinters@osmre.gov

### **PITTSBURGH**

**Address:** Pittsburgh Office of the Regional Solicitor  
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Pittsburgh, Pennsylvania 15220

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Field Office Contact	Stephan Mahoney	412.937.4000	smahoney@osmre.gov
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AVSO Liaison	Bill Winters	865.545.4103 Ext 170	Bwinters@osmre.gov